

# BEST PRACTICE CATALOG

Project Title: **MULTICULTURAL EDUCATION AND TRAINING PROGRAM**

Function Category: ☐ PATIENT-FOCUSED ☒ ORGANIZATION ☐ STRUCTURES

Subcategory: **Management of Human Resources** Heading: **Orientating, Training and Educating Staff**

Key Word(s): **Multicultural, Diversity, Cultural, Competence**

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Hospital: **Patton State Hospital**

Purpose: **To promote the development of a culturally competent system of care at Patton State Hospital by facilitating the development of congruent practice skills, attitudes, policies and structures that will coalesce within our organization and enable staff to work effectively in the context of cultural differences.**

Brief Description: **The objective of this program is to shape policies and procedures that impact the provision of culturally competent services; to provide staff with culturally relevant education and training; to improve the effectiveness of multicultural treatment teams; to improve the quality and availability of mental health services to racial and ethnic minorities, as well as improve treatment outcomes.**

Selection Basis/Criteria:

The following items are available regarding this Best Practice:

☐ Photographs ☐ Video Tape ☐ Drawings ☐ Manual

☐ Other : \_\_\_\_\_

DATE SUBMITTED: **October 19, 1998**